



MarvinLuna | digital coach
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Social Media Banking

Engagement through client service



Cuando hay amor...



¿se están casando contigo tus clientes?





would you marry me?



Engagement: acto de vincularse o implicarse emocionalmente con algo.

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marketing

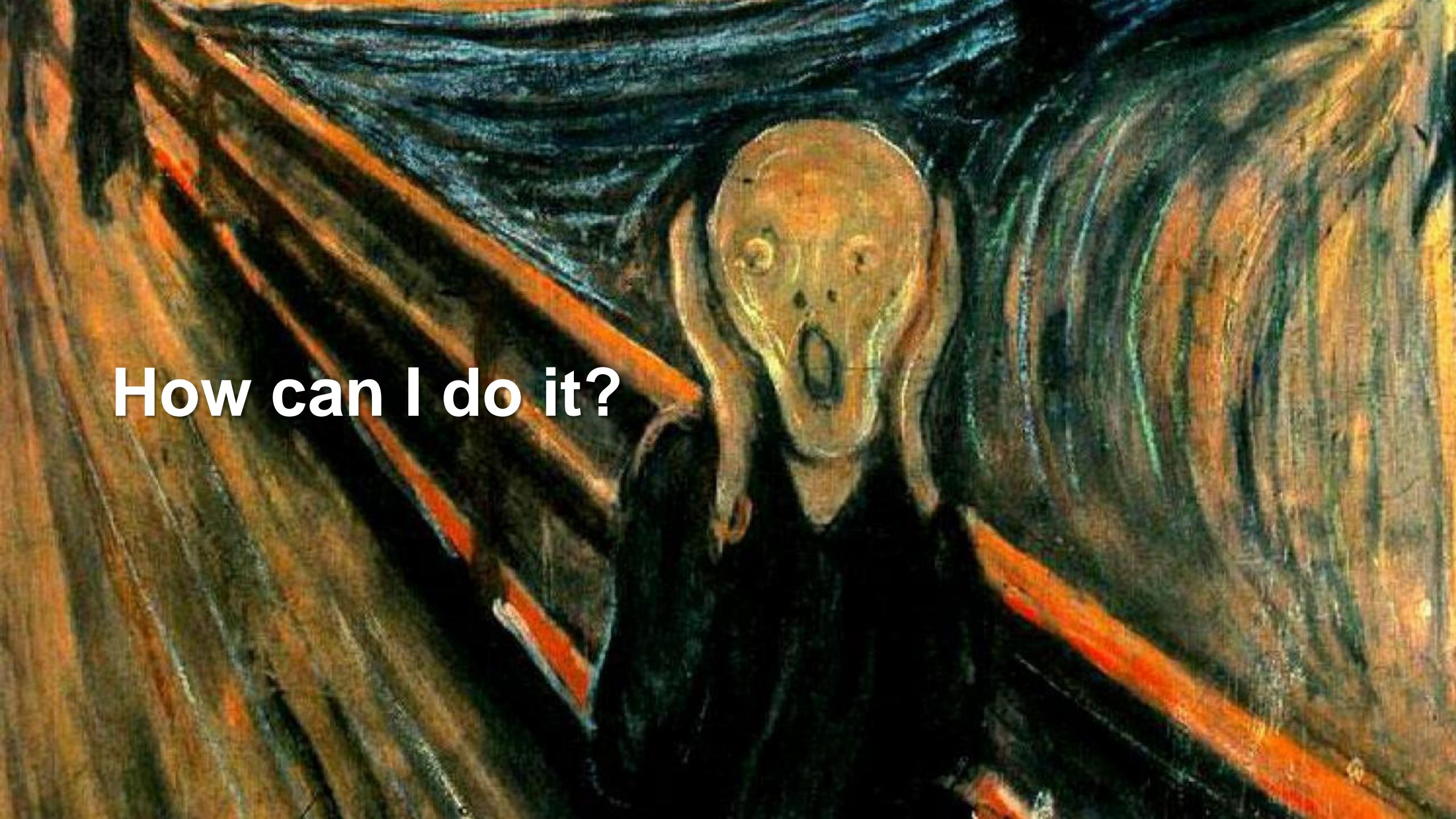
- Participación
- Plataformas sociales
- Contenidos

Estudio de engagement

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A silhouette of the iconic Disney castle, featuring multiple towers and spires, set against a dark blue sky with a few stars. The castle is positioned centrally in the background.

WALT DISNEY
STUDIOS

A close-up, low-angle shot of a person's hands gripping a steering wheel. The hands are positioned on the left side of the wheel, which is mounted on a dark, curved metal frame. The background is dark and textured, suggesting a tunnel or a similar enclosed space.

How can I do it?

Reglas del *engagement*

1. humor



A dynamic photograph of a male athlete from Guatemala, identified by the acronym "GUA" on his blue singlet. He is captured mid-stride during a race, wearing a silver chain necklace and a black wristband. The background is a blurred stadium filled with spectators.

2. emoción

BARRONDO

3. conocimiento



A top-down photograph of several people's hands joined together in a huddle on a wooden desk. The desk is cluttered with various office items: two laptops, several smartphones, notebooks, pens, a calculator, a small whiteboard with a diagram, a power strip with multiple outlets, and a few cups of coffee. The hands belong to different individuals, suggesting a diverse group working together.

4. Atención sincera

¿cómo está tu *engagement*?

Yo sí

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